



Prepaid Disclosure Statement
Young Energy, LLC dba Same Day Electricity, SmarTricity
Effective 1/1/2015

Important Notice

Prepaid electric service means you purchase electricity before it is used. You will not receive a regular, monthly bill. The continuation of electric service depends on you prepaying for service on a timely basis and if your current balance falls below the disconnection balance, your service may be disconnected with little notice.

Prepaid service is not available to customers who are officially designated as a Critical Care Residential Customer or Chronic Condition Residential Customer.

Some assistance agencies may not provide bill payment assistance programs to customers that use prepaid service. Additional information is provided below.

Connection Balance: How do I start prepaid service?	<p>To open your prepaid account, you must make a payment to establish a connection balance of up to \$75.</p> <p>Utility fees also apply. Typical charges you can expect for starting electric service are:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;">TDU</td> <td>Standard Move In / Priority Move In / Standard Switch / Self Selected Switch</td> </tr> <tr> <td>AEP Central</td> <td>\$3.00 / \$9.00 / \$0.00 / \$3.00</td> </tr> <tr> <td>AEP North</td> <td>\$2.00 / \$7.00 / \$0.00 / \$1.00</td> </tr> <tr> <td>CenterPoint</td> <td>\$0.00 / \$0.00 / \$0.00 / \$0.00</td> </tr> <tr> <td>Oncor</td> <td>\$2.26 / \$2.47 / \$0.00 / \$1.90</td> </tr> </table> <p>Utility charges could increase if a new meter must be installed at your residence or you require a non-standard service, holiday service or a service call. The fees will be:</p> <p><input checked="" type="checkbox"/> paid in addition to the costs of reconnecting service.</p> <p><input type="checkbox"/> subtracted from your account balance.</p>	TDU	Standard Move In / Priority Move In / Standard Switch / Self Selected Switch	AEP Central	\$3.00 / \$9.00 / \$0.00 / \$3.00	AEP North	\$2.00 / \$7.00 / \$0.00 / \$1.00	CenterPoint	\$0.00 / \$0.00 / \$0.00 / \$0.00	Oncor	\$2.26 / \$2.47 / \$0.00 / \$1.90
TDU	Standard Move In / Priority Move In / Standard Switch / Self Selected Switch										
AEP Central	\$3.00 / \$9.00 / \$0.00 / \$3.00										
AEP North	\$2.00 / \$7.00 / \$0.00 / \$1.00										
CenterPoint	\$0.00 / \$0.00 / \$0.00 / \$0.00										
Oncor	\$2.26 / \$2.47 / \$0.00 / \$1.90										
Fees: What other fees may I be charged?	<p>Young Energy, LLC dba Same Day Electricity has the following fees, which will be subtracted from your available account balance:</p> <ul style="list-style-type: none"> • Up to \$4.95 Customer Assistance Fee for a live rep to post a credit card payment or for a live rep to give an account protection as opposed to the IVR or WEB where this fee is waived. • Up to \$25 Disconnection/Reconnection Fee • Up to \$29 Returned Check or Non-Honored Debit/Credit Card Fee • Up to \$4.95 Payment Convenience fee charged for each payment posted whereby the amount of the payment is less than \$50 										
Making a Payment: How do I make a payment?	<p>Payments can be made by mail, by phone by calling toll free 888-963-9825, online at www.SameDayElectricity.com, or in person at authorized pay centers (locations found at www.SameDayElectricity.com/make_a_payment . We accept checks by mail only, credit/debit cards over the phone and online, or cash at authorized payment centers (fees may apply). Self service over the phone and internet are available 24/7.</p>										
Electricity Payment Assistance:	<p>Do I have to verify payments? No.</p> <p>If you qualify for low-income status or low-income assistance, have received energy assistance in the past, or you think you will be in need of energy assistance in the future, you should contact the billing assistance program to confirm that you can qualify for energy assistance if you need it.</p>										



Prepaid Disclosure Statement
Young Energy, LLC dba Same Day Electricity, SmarTricity
Effective 1/1/2015

Will payment assistance be available to me?	Energy or bill payment assistance may be available, please call Young Energy LLC dba Same Day Electricity toll-free at 888-963-9825 for additional information.
Communications: How will the company contact me for important notices?	We will contact you by the electronic means you select, such as your home telephone, textenabled cell phone and/or active e-mail address with important notifications about your electric service, including current balance requests, payment confirmation codes, and disconnection warnings.
Disconnection: How can I avoid having my electricity disconnected?	It is important to maintain an account balance at or above \$0 or your service may be disconnected. This is called a "disconnection balance." You will be notified between 1 and 7 days before your account balance is expected to fall below \$0. If your account balance falls below \$0 more quickly than expected, service may be disconnected as little as one day after you receive the low balance notification.
Reconnection: How do I restart prepaid service if my electricity is disconnected?	If your service is disconnected, and your account has a negative balance, you must pay off that amount in addition to the amounts disclosed below. In order to restart prepaid electric service, you must make a payment to establish a positive balance of up to \$75. Utility fees may also apply. The fees will be: <input type="checkbox"/> paid in addition to the costs of reconnecting service. <input checked="" type="checkbox"/> subtracted from your account balance.
Deferred Payment Plans: When is a deferred payment plan available?	Deferred payment plans are available upon request in the following situations: <ul style="list-style-type: none"> • If your account reaches a negative balance of \$50 or more during an extreme weather event. • If a state of disaster has been declared in your area by the Governor of Texas and the Public Utility Commission requires that deferred payment plans be offered. • If Young Energy, LLC DBA Same Day Electricity has under-billed your account by \$50 or more for reasons other than theft of service. Please contact Same Day Electricity for any additional deferred payment plan options If you enter into a deferred payment plan, Same Day Electricity may apply a switch-hold until your deferred payment plan is paid in full. A switch-hold means you will not be able to buy electricity from another company while the switch-hold is in place. For more information regarding switch-holds, contact Same Day Electricity.
Young Energy, LLC. d/b/a SAME DAY ELECTRICITY REP Certificate No. 10110 Corpus Christi, TX 78401	1-888-963-9825 Toll-free Central Time 9am to 6pm Mon to Fri, 9am to 3pm Sat www.SameDayElectricity.com